

The company policy is to provide a professional fit out and construction service that meets our clients' requirements with regard to specification, quality, time and cost. We are committed to running our business in a responsible manner and to continually improve the quality of what we do.

Our aim is to offer the best possible service to clients and employees alike. This will ensure that:-

- We fully comply with the requirements of ISO9001:2015.
- We meet or exceed current legislative requirements.
- Our policy and procedures are communicated and embraced within the organisation.
- We provide appropriate training to employees and contractors to enable them to meet our quality requirements.
- We track and analyse our success levels and will thereby evidence a cycle of continuous review and planned improvement across the range of the company's services.
- We focus on objectives that support this policy, regularly review them at Board Meetings to evidence the continuing effectiveness of the Quality Management System and formally review them through the Management Review Meetings.

A copy of the Quality Policy will be made available upon request to any interested parties.

Overall responsibility for the policy rests with the **SIMPSON** Board of Directors.



Phil Mason
Best Practice Director

January 2024