



## **IT Support**

Simpson is a York based SME Construction Company seeking an IT person to join our friendly team.

### **You will provide IT support across the whole business:**

- Be the first IT contact point for all users
- Monitor systems and servers to minimise downtime
- Troubleshoot Printers, PC hardware and software related issues
- Identify needs and develop best solutions for IT
- Induct new users to company IT systems
- Provide training and updates to all employees on the cloud-based ERP system
- Take a lead in protecting information security
- Identify opportunities for IT solutions to better support the business and present these to Board

### **You will be:**

- Pro-active and flexible- always happy to provide excellent support and advice
- A good communicator and patient – capable of explaining complex IT issues to non-IT people
- Driven and creative with commercial awareness- always looking to improve systems to meet business needs
- Energetic and capable of working on your own initiative – you will often work alone on projects, so must be self-motivated

### **You should have the following experience/knowledge:**

- Exchange, Active Directory, VMWare, End-@User PC support
- Windows 7,8,10, Microsoft Office 2013, 2016, 2019
- Troubleshooting Printers, PC hardware, Software related issues
- Mobile phone solutions, MaaS360 MDM
- Knowledge of SQL would be an advantage

### **Does this sound like you? We are offering:**

- A competitive salary
- Great future opportunities, with the support of our award-winning employee development programme
- A fantastic work environment in our purpose-built offices, with easy access to public transport and free parking
- The potential to visit sites across the UK
- The opportunity to work with our fantastic friendly team